

From: Philip Horton
Sent: 08 June 2020 09:05
To: [REDACTED]
Subject: RE: [External]: [Possible SPAM] Re: Countryshop ltd

Hi [REDACTED]

Thank you for confirming you are happy with the conditions, I will convey this to the council so your application can proceed.

With regards to the two questions, appropriate posters will be supplied to you by the council or on some occasions ourselves. It will cover things like challenge 25.

As far as the register is concerned I will supply you with one. It primarily needs to be used to record any incidents at your shop, however can also be used as a refusals register should you decide against an EPOS system.

If you require any further clarification please do not hesitate to contact me.

Regards

Phil Horton 60184

Licensing & Regulatory Services Officer.
Coventry NPU .
West Midlands Police ext. 831 3067

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From: [REDACTED]
Sent: 05 June 2020 13:38
To: Philip Horton
Subject: [External]: [Possible SPAM] Re: Countryshop ltd

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Thank you for the mail , the conditions are fine by me . I will appreciate if you can clarify me on what an appropriate signage poster entails, and a refusal registered because I was thinking with an EPOS till , I can be able to track any sales refusal when required. Or so I need a personal register in store ?

Best Regards
Eveline

Hi [REDACTED]

I have detailed the conditions for your premises licence below and would be grateful if you can confirm your acceptance of them by return email please.

In the event you wish to discuss any part of the conditions prior to acceptance please feel free to contact me.

Additional premises licence conditions of Country Shop Ltd , 72 Bramble St Coventry. CV1 2HT.

The DPS & Premises licence holder must fully understand their roles and responsibilities concerning the four licensing objectives obtained within the 2003 Licensing Act.

The DPS will take full responsibility of ensuring all staff are trained and have full knowledge of all licensing issues concerning them under the 2003 Licensing Act, The Psychoactive Substance Act 2016 and the Challenge 25 rule. Training will be refreshed annually. A record of staff training shall be kept and be made available to the Responsible Authorities/Licensing Authority upon request. Appropriate signage, posters will be displayed around the store.

Prevention of Crime and Disorder – The DPS & Premises licence holder shall ensure that the premises will have installed a CCTV digital recording system with a minimum of 28 days recording capability to ensure the prevention of crime and disorder. The CCTV will be fit for purpose and be in accordance with Police recommendations. The DPS will ensure a staff member is able to operate the CCTV whenever the Premises are open. All CCTV recordings shall be made available to the police within 48 hours, upon request. Age related till prompts will be built into till system where possible, which will be set so the cashiers have to input each time a product is registered, before the product is allowed to be sold.

All members of staff shall be trained to deal with suspicious customers efficiently. Any alcoholic drinks purchased in the shop shall be for consumption off and away from the premises and strict enforcements shall be in place to ensure this is always adhered to.

The prevention of Public Nuisance - The DPS/Premises licence holder will fully understand that it is their duty to prevent their business causing any nuisance to any local residents or businesses. With this in mind licensable activities will start at 0800 and cease at 2200hrs. They will monitor the external premises area in relation to any anti-social behavior or public nuisance. The premises will only accept trade deliveries or rubbish collections between 0700 and 1900 hrs. The DPS will also monitor the exterior of the premises to ensure litter is not an issue.

The Protection of Children from Harm - The DPS will be responsible for ensuring all staff working within the premises will be fully trained and aware of the Challenge 25 rule & the See Me / Hear Me initiative. The premises will only accept valid forms of identification such as photo driving licence, passport and home office approved ID cards displaying the national proof of age standard scheme (PASS hologram). All customers who look under the age of 25

shall be challenged to prove their identity when purchasing alcohol. The premises will also have a refusals register, which will be kept at the premises at all times and all refusals by any member of staff shall be recorded. The register will be made available to Responsible Authorities on request. Raise awareness with staff of adults purchasing alcohol on behalf of young people, to remain vigilant of this taking place and where possible prevent the sale taking place. Comply with all conditions agreed with Coventry Safeguarding Children Board.

I look forward to hearing from you.

Regards

Phil Horton 60184

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